

CHETAN JAIN

Sr. General Manager, InfoSec | CISO

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CERTIFICATIONS

- ▶ ISO 27001:2022 Lead Auditor ICQ/IRCA
- ▶ Certified PMP professional
- ▶ Cybersecurity (CC) - ISC2
- ▶ Certified CISM - ISC2
- ▶ ITIL v3.0 Certification
- ▶ Adv. Management Programme IIM Kozhikode
- ▶ MCA - NIE
- ▶ SAP BW on HANA - SAP Nederland
- ▶ ERP SAP BASIS - CDAC
- ▶ Track Wise QMS - Sparta UK
- ▶ Adv. Diploma in Software - NIIT

CORE EXPERTISE

- ▶ ISO 27001:2022 ISMS
- ▶ GDPR · DPDP Act · NJ DPA · CPRA
- ▶ GxP / 21 CFR Part 11 / EU Annex 11
- ▶ SOC Governance & SIEM / XDR
- ▶ AI Risk Governance (FAIR)
- ▶ Enterprise IT Strategy & Roadmap
- ▶ IT Governance & Programme Mgmt.
- ▶ SAP ERP / BW on HANA
- ▶ Azure Cloud & Hybrid DC/DR
- ▶ Vendor & Contract Management
- ▶ Budgeting & Procurement

IT VERTICALS

- ▶ IT Governance
- ▶ Information Security & Risk Mgmt.
- ▶ Operations & Service Delivery
- ▶ Datacenter & Network Operations
- ▶ End-user Computing
- ▶ Data Analytics

STRENGTHS

- ▶ Strong Technical Acumen
- ▶ Exceptional Relationship Mgmt.
- ▶ Unwavering Integrity
- ▶ Innovative Thinking
- ▶ Fast Learner & Adaptor

AWARDS & RECOGNITION

Innovation CIO Award — 2023

EXECUTIVE PROFILE

21+ years of IT leadership spanning IT Infrastructure, Information Security, and ERP/BW (SAP) implementation. Currently serving as Sr. General Manager, InfoSec | CISO at Enzene Biosciences Ltd, driving ISO 27001:2022 certification, multi-jurisdictional privacy compliance (GDPR, DPDP Act, NJ DPA, CPRA), and enterprise security governance for a GxP-regulated global pharmaceutical manufacturer with operations in Pune, India, and Hopewell, NJ, USA.

EMPLOYMENT & ASSIGNMENTS

Sr. General Manager, InfoSec | CISO

Nov 2025 – Present

Enzene Biosciences Ltd · Pune, India & Hopewell, NJ, USA

- ▶ Established and achieved ISO 27001:2022 certification for Enzene Biosciences across both sites (Pune & Hopewell, NJ).
- ▶ Architected and deployed a unified multi-jurisdictional privacy compliance framework encompassing GDPR, DPDP Act 2023, NJ DPA, and CPRA, including SOPs, Data Subject Request workflows, DPIA procedures, RoPA procedure and breach response protocols.
- ▶ Established enterprise-wide information security monitoring infrastructure: SIEM (Wazuh), GSOC oversight via iSecureNet, monthly CISO KPI scorecard with Business Balanced Scorecard alignment across eight security domains.
- ▶ Defined and manages the Information Security Business Scorecard, aligning security posture metrics with strategic corporate goals and GxP regulatory requirements (21 CFR Part 11, EU Annex 11, GAMP 5).
- ▶ Deployed Akamai Guardicore micro segmentation across GxP-classified systems.
- ▶ Developed quantitative AI Governance framework covering 15 AI risk scenarios; conducted gap analysis of AI Governance Policy against ISO 27001:2022 Annex A controls, identifying and remediating identified gaps.

Deputy General Manager, IT

Jul 2019 – Oct 2025

Unichem Laboratories Ltd.

- ▶ Complete Infrastructure Refresh enabling business continuity during the Covid outbreak; formally recognized by the Board at AGM 2021.
- ▶ Disaster recovery and IT continuity planning and implementation across all sites.
- ▶ Successfully completed 6 USFDA / 2 EU-GMP / 1 MCAZ audits (including 2 virtual audits).
- ▶ Full Hybrid Azure Cloud & DC/DR implementation for all GMP and Quality applications; architected Azure IaaS environment for migrated workloads.
- ▶ Revalidation (CSV) of all GMP applications per 21 CFR Part 11 and GAMP 5, went live June 2021.
- ▶ Quality systems automation: LIMS (Caliber 3.6.x.E), Empower, QMS & DMS roll-out across plants.

Notable Accomplishments

- ▶ Network Security: Replaced all firewalls with Palo Alto (820/220) across all plants; single-pane Panorama monitoring. Deployed TrendMicro EDR, DLP, and XDR workload security for all data center sites.
- ▶ SAP technical upgrade from ECC EHP 0 → EHP 8 with validation; SAP SuccessFactors LMS implemented in formulation plants.

INDUSTRIES

Pharma · Manufacturing · ITES

GEOGRAPHIES

India · South Asia · Middle East
Africa · Europe · USA · China

PERSONAL

DOB: 01 April 1976
Married
Interests: Travel, cultural & social activities; learning from people.

- ▶ Power BI implementation with automated dashboard delivery; material destruction workflow reduced TAT from 40 days to 1–2 days.
- ▶ Connectivity upgrade: MPLS/ILL increased from 4/8 Mbps to 50/100 Mbps across all sites at 20% cost escalation.
- ▶ Automated warehousing system (Godrej ASRS) implemented for the Goa plant; Empower 3 deployed at Roha API plant.

Application Analyst – IT

Mar 2006 – Jun 2019

Centrient Pharmaceutical (formerly DSM Sinochem Pharmaceuticals India Pvt. Ltd.)

- ▶ Successful migration of full IT Infrastructure to Microsoft Azure Cloud with 3rd-party partner.
- ▶ Cloud-Based Migrations: Exchange → O365, Active Directory → Azure AD, workloads and applications to Microsoft Azure.
- ▶ SAP Upgradation from 4.6c to ECC 6.5; successfully upgraded SAP BI 7.0 data flows.
- ▶ Delivered €1 million/year in IT services outsourcing savings across 7 consecutive years (2014–2021).
- ▶ Achieved One ERP / One Platform environment, consolidating multiple disparate ERP systems.

TOP PROJECTS

- ▶ ISO 27001:2022 ISMS — Full establishment, implementation, and certification for Enzene Biosciences (Pune & Hopewell, NJ).
- ▶ Lead Implementation of Akamai Guardicore micro segmentation across GxP systems.
- ▶ SAP ECC 6 EHP 8 Technical & Functional Upgrade with CSV validation.
- ▶ SAP BW 3.0 to BW on HANA Technical Upgrade.
- ▶ Infrastructure migration and network upgrade to Hyper-Converged Environment (HCI).
- ▶ CSV Validation process implementation per 21 CFR Part 11 and GAMP 5.
- ▶ On-premises to Microsoft Azure Cloud migration — IaaS, O365, Azure AD across multiple sites.

MAJOR PARTNERS & CORPORATES

IBM · Wipro · Tech Mahindra · Infosys · HP · Microsoft · Oracle · SAP · Cisco · Akamai · KPMG · PwC · Deloitte · EY · HPE · DELL